



MARSTON'S

Case Study

Learners Name: Cameron Marcus Talks

Pub: Sarsen Stones Farnborough

Job Role: Supervisor

QUESTIONS

HOW DID YOU FIND OUT ABOUT THE PROGRAMME?

I found out about this program from my managers Chrissie and Carly.

WHAT MADE YOU CHOSE TO DO AN APPRENTICESHIP?

The apprenticeship has supported my career development by learning new things and always pushing me to do better.

WHAT DO YOU HOPE TO ACHIEVE FROM YOUR APPRENTICESHIP?

To gain a deeper understanding of how the business runs both behind the scenes and front of house to be able to improve sales and customer satisfaction.

WHAT IS THE MOST USEFUL THING YOU'VE LEARNT DURING YOUR APPRENTICESHIP?

The most useful thing I've learnt in my apprenticeship is how to be a successful leader, knowing how to support co workers and being patient. And also allowing them to come to me if they need help.

HOW DO YOU MANAGE YOUR TIME BETWEEN WORK/STUDY?

I managed my time by making sure I do at least 30 minutes of learning a day, this is mainly for if I've been working that day. On a day off I will do more, you also need to find your best time to study for you. For me that's in the afternoon, and make sure you take breaks so you can absorb the information you have just learnt.

WHAT ARE YOUR CAREER PLANS AFTER YOU HAVE COMPLETED YOUR APPRENTICESHIP?

My career plan is to become a general manager but once I've completed this program I will be looking out for any assistant manager positions and courses that can help me get to the next position in my career.

WHAT IS ONE PIECE OF ADVICE YOU'D HAVE FOR PEOPLE JUST STARTING THEIR APPRENTICESHIP?

One piece of advice I would give to people just starting out their apprenticeship is just keep at it. You might feel a bit overwhelmed and wonder if this is the right thing for you, you may even want to not continue the apprenticeship anymore but I would say just keep at it, there is amazing support and many opportunities for us. Plus the time really flies by and before you know it you will have completed the program.

